



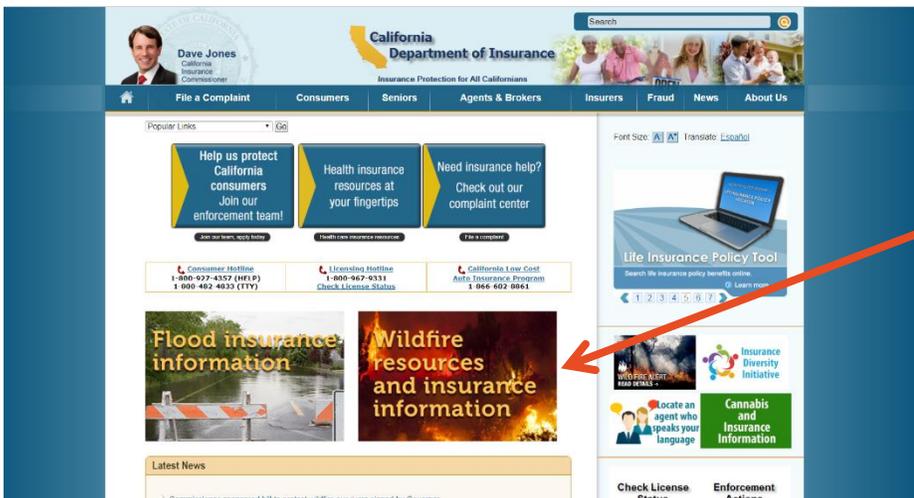
# Homeowner's Fire Insurance

## What You Need to Know

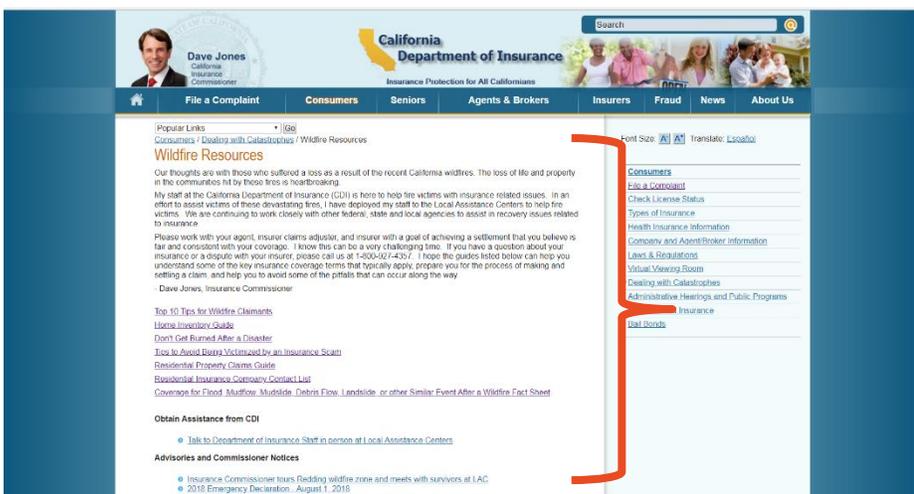
Have you had your fire insurance cancelled or received information that your insurance may not be renewed? What can you do?

Contact the California Department of Insurance at **1-800-927-4357 (HELP)** or visit their website at: <http://www.insurance.ca.gov>.

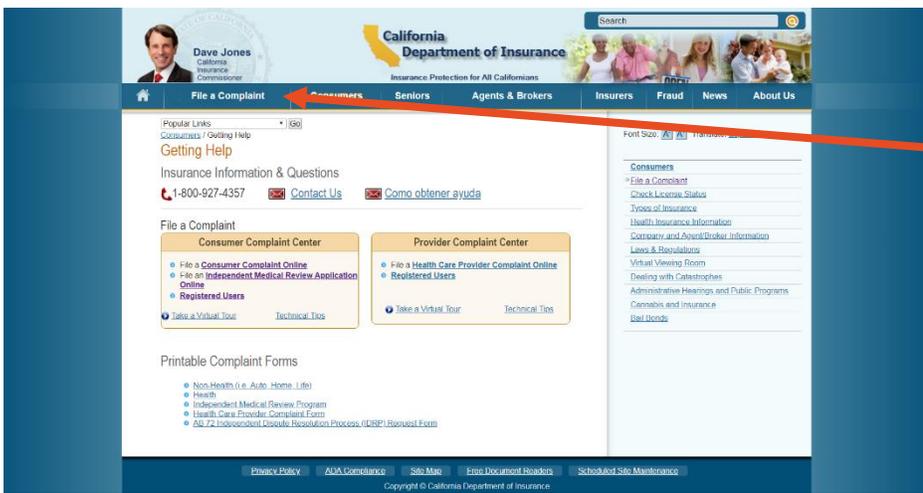
The California Department of Insurance is the agency responsible for enforcing insurance laws and regulations in California and can provide guidance if you need to file a complaint against your insurance company or broker.



Click on the graphic "Wildfire resources and insurance information."



The "Wildfire Resources" page will open listing several helpful guides.

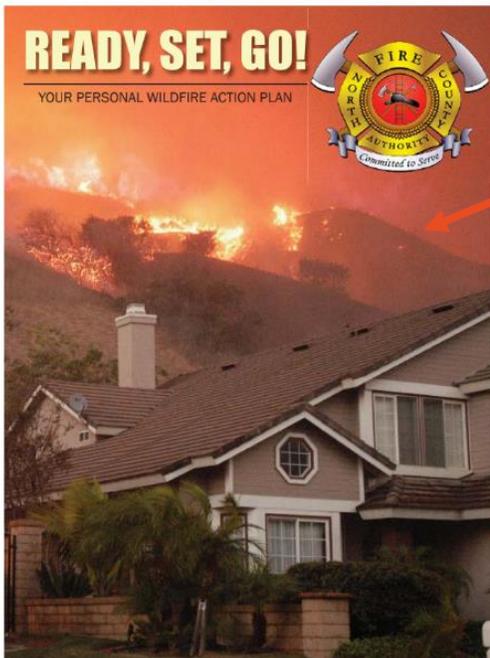


To file a complaint, click “File a Complaint” at the top of the site.

Consumer Complaint Center site will open. Please create an account to file the complaint.

Homeowners can also check the California FAIR Plan, which was created by the Legislature and Governor to provide fire insurance where it is not otherwise available. FAIR Plan provides basic property insurance as a last resort to consumers unable to secure coverage in the voluntary market. Consumers looking for coverage through the FAIR Plan can work with FAIR Plan directly, but are strongly encouraged to find a broker who is registered to offer FAIR Plan applications for coverage. Visit their website at: <https://www.cfpnet.com/>

## How You Can Prepare for Wildfire



Click the graphic to view North County Fire Authority’s Wildfire Action Plan.

To learn more about fire insurance challenges across the state, please click the graphic to view the California Department of Insurance’s Report.

